

## Our Message Regarding Angie's List

This past year, Foundation Experts was the recipient of the 2013 Super Service Award from Angie's List.

In receiving this distinguished honor, Foundation Experts was recognized as one of the top 5% of Service Companies in the United States. The Better Business Bureau maintained a flawless A Plus report on our company as well. The two grades locally are unprecedented in foundation repair, wall pin installations and basement waterproofing.

Moving forward in 2014, Foundation Experts has terminated our relationship with Angie's List. After receiving 103 A Grades and one B we had the unpleasant experience of an individual posting false information about the company. Though Angie's List was able to confirm that the person was not the owner of a property and was in fact a home flipper, they allowed a false posting to be viewed by the public. The matter is receiving attention by the authorities that protect the reputation of individuals and businesses.

Further examination by our key individuals found that Angie's List was charging competitors money to bolster their reputations on line. So in essence, what the company claims is not exactly accurate. You can buy a good reputation on Angie's List. You may google this topic and you will see that this is a concern by consumers across the country.

Over the last two years our staff has encouraged many of our customers to join Angie's List. We apologize for any characterizations we offered as to their legitimacy.

Should any former client feel misled please email our office @ <u>foundationexperts@comcast.net</u> and our owner will send you a refund for the Angie's List annual membership. Should you request to read the reviews that arrived Foundation Experts to the highest company rating in the country we will furnish what was previous boasted by Angie's List.

## Foundation Experts, LLC

## Angie's List Final Grades to Foundation Experts

Service	100 A's out of 100 Possible A's
Professionalism	103 A's out of 104 Possible A's
Price	102 A's out of 104 Possible A's
Responsiveness	101 A's our of 102 Possible A's

Services Include: Basement Waterproofing, Wall Repair, Wall Pin Installation, French Drains, Wall Replacement, Sill Plate Repair, Thoroseal Applications, Sump Pump Replacement, Structural Engineering and Structural Reviews



## Congratulations Foundation Experts, LLC You won the 2013 Super Service Award!

The Super Service Award is completely free and is the highest honor given annually to the top 5% of qualifying businesses on Angie's List.